

Terms & Conditions

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<u>General</u>

Opening Hours

 The courts are available to be used by both Club members and members of the public daily between 07:00 hrs – 22:00 hrs throughout the year. However, please check the club's online booking system for availability on specific days which may change due to league matches, tournaments and member events which take preference over other bookings.

Behaviour

- Users of the Club (both members and non-members) must not do or permit any act, matter or thing which would, or might, constitute an illegal act affecting the Tennis Club which would, or might, vitiate in whole or in part any insurance effected in respect of the premises.
- No glass is allowed on the playing areas.
- No intoxicating liquors are permitted to be consumed on any part of the playing areas.
- Smoking is not permitted on the playing areas nor in the clubhouse.
- Spitting is not allowed on the playing areas.
- Dogs are not allowed on the playing areas. If a dog gains access to other areas of the Club their owner/keeper is responsible for their behaviour and for picking up after them should they foul anywhere on Club property.
- Users are responsible for ensuring that the behaviour and noise level does not disturb other users of the courts.
- Users must dispose of any rubbish or waste materials.
- Aggressive or abusive behaviour to any other users of the Club, any representatives of visiting clubs or any of the Club's committee members will not be tolerated and may result in membership being revoked and/or a ban from using facilities at the Club.

Court Condition

- Chipping Campden Tennis Club is committed to making every reasonable effort to
 ensure the Club's four courts are available for use. However, individual users have the
 responsibility to ascertain whether it is safe to use the courts factors for this include,
 but are not limited to, the prevailing weather conditions.
- It is the user's responsibility to ensure that all those involved in playing tennis are made aware of the fact that they do so in all respects at their own risk.
- Before commencing play, please ensure that you are wearing appropriate, clean footwear (we recommend changing into your tennis footwear at the seating area



outside of the club house) and that the court is clear of any debris such as leaves and twigs. This helps to keep the courts in optimal condition, making the playing experience as good as possible.

First Aid

A basic first-aid kit is provided in the clubhouse for the use of members and coaches.
 Any injury that requires first-aid should be recorded in the incident book provided in the clubhouse and an email should be sent to the club welfare officer at welfare@chippingcampdentennis.com

Equipment

Tennis shoes and kit should be worn at all times whilst on court. It is the user's
responsibility to provide their own racquets. In the event that used balls are left in the
clubhouse, then these can be used by members for social play.

Loss of Property

• The Tennis Club cannot accept responsibility for damage to, or the loss or theft of, members/hirer's property and effects. It is the responsibility of the member/hirer to make his/her own insurance arrangements if required.

Car Parking

 Cars shall not be parked so as to cause an obstruction at the entrance to, or exits from, the Club. In particular Club users must ensure that access to the Club and adjacent recreation ground by emergency vehicles is not obstructed or delayed. Cars are parked at the owner's risk.

Complaints

 Any complaints associated with Chipping Campden Tennis Club should be directed to the club chairman or club secretary via e-mail – <u>chair@chippingcampdentennis.com</u> or <u>secretary@chippingcampdentennis.com</u>



Booking

 Anyone using the facilities at Chipping Campden Tennis Club, whether they have made the booking or not, must adhere to the general terms and conditions set out in this document.

Online Booking System

- All bookings must be made through the Club's online booking system at www.chippingcampdentennis.com. This applies whether there is a charge associated with the booking or not.
- Club bookings take preference over other bookings.

Charges & Booking Restrictions

- Charges for court use for non-members are set by the committee and are subject to change. Please contact the Chipping Campden Tourist Information Centre (TIC) for more details and to book a court. Court 4 only is available for non-member's use.
- Whilst it is the intention of Chipping Campden Tennis Club to make the facilities open to as many people as possible, the Committee reserves the right to reject or cancel any booking should it feel there is good reason to do so. An explanation will be given should this circumstance arise but the committee's decision will be final.
- Members are allowed to invite guests at £4 per visit up to a maximum of three visits per year.
- Bookings are subject to fair use. If any individual or group of individuals are making excessive number of bookings restrictions may be imposed.
- Block booking of courts is only permitted with agreement from the committee.

Payments & Refunds

- Payment for a court must be made at the point of booking. Bookings will not be confirmed without full payment.
- Cancellations of court bookings will only receive a refund, minus any appropriate service charge, if they are made more than 24 hours before the time the court booking is due to commence.



Membership

Applications

Membership is available on the Club website. The Club's committee reserves the right to
reject a membership application if they have suitable reason to do so. An explanation
would be given in this instance. Furthermore, the Club's committee reserves the right to
cancel membership without any notice or refund should a member be found in breach
of any of the terms and conditions outlined within this document.

Membership Year

- Chipping Campden Tennis Club's membership year runs from 1st April to 31st March.
- People wishing to join the Club as members part way through a membership period, should contact the Membership Secretary.
- Reduced membership charges for a part year membership are at the discretion of the Membership Secretary / committee.

Membership Types & Criteria

- Currently the membership options available are :
 - o Single Adult : Anyone aged 18 and above at time of joining
 - Joint / Couples : Couples of the same household aged 18 and above
 - o Family: Parent(s) / guardian(s) & juniors within a household
 - o Full Time Student: 18 to 25 years of age and not in full-time employment
 - o Junior: Aged under 18 years old at time of joining
 - Social : Non-playing member

Membership Subscriptions

• Current membership subscription charges can be found on the Club website.

<u>Payment</u>

- Membership subscriptions are payable annually in advance.
- Payments for all membership types can be made online using credit/debit cards.



Member Benefits

- Members currently benefit from:
 - Free use of the courts for private games (all participants are required to be members)
 - o Option to join Club events such as regular open club sessions and tournaments
 - Opportunity to play for the Club's various league teams
 - Option to be included in the Club's draw for Wimbledon tickets should the LTA reinstate this option. (Subject to being LTA members and opting into the Wimbledon ballot)
 - Adult members may purchase a clubhouse key at the prevailing cost agreed by the committee.
 - Covered by the club's LTA insurance policy for Public Liability; Professional Indemnity; Employees Liability and Directors & Officers Liability Insurance

Junior Membership

- Membership applications for anyone aged under 18 must be made on their behalf by a parent/guardian.
- By applying for membership, the parent/guardian agrees for the child named in the application to take part in the general activities of the Club.
- Parents/Guardians are responsible for informing the Club of any special care needs, dietary requirements, allergies or medical conditions that could affect their child's safety at the club.
- Parents / Guardians should familiarise themselves with club policies; Terms and Conditions etc. via the club website.
- Juniors are unable to use the club booking system and children under the age of 14 cannot use the facilities at the Club unsupervised.

Campden Aces / Coaching

 Group and private lessons at Chipping Campden Tennis Club are provided by our head coach (Geoff Vaughan). Any agreement is made directly with Geoff and his staff and not with the Club.



Disclosure Barring Services (DBS)

- Campden Aces's coaching staff have DBS clearance in line with LTA requirements. The Club also has a Welfare & Safeguarding Officer who is not a member of the coaching team.
- Chipping Campden Tennis Club is a Lawn Tennis Association (LTA) registered venue.